



Certification International

Introduction of CIS

Certification International Singapore (CIS) is a subsidiary of CI Limited (CIL). CIL was established in the early 1990s, with the object of providing a truly international Certification Service for organizations focused on certification of management systems for performance improvement. From our office in the UK and through our overseas offices, Certification International commands a network of experienced professional assessors who have the capability and expertise to benefit the smallest of organizations as well as large corporations with their global business activities.

Value-adding CIS Services

- Accredited to UKAS and SAC – impartiality & independent.
- Professional & experienced auditors – IRCA registered lead auditors.
- Cost effective.

Core Value– CIS RAMS Based On 7-Circles Philosophy

Communication

- Speak slowly and clearly in a pleasant tone.
- Give time to listen regarding other party's views and opinions

Initiative and resourcefulness

- Constantly review of work processes for improvement.

Sensitive and Sincerity

- Alert to situations and response in an appropriate manner especially information related to our clients and financial situations.
- Genuine in our effort to serve, from the heart!

Responsibility

- Complete assigned jobs timely and accurately.
- Plan, organize, prioritize, execute and improve.

Appearance

- Dress smartly, Friday dress down if needed.
- Auditor must put on ties during audit unless working conditions is not favorable
- Sales and Marketing staff must be pleasing to the eyes.

Mindfulness

- Needs of customers. Don't assume, ask and be proactive.
- Humble, meek, apologetically and firm.

Systems Concept

- Treat all company activities as work processes especially processes that interface with customers.
- Everybody is both an internal supplier and customer.

CIS Lead Auditors



Dave Cheng Loon is the Managing Director of Certification International Singapore Pte Ltd (CIS). As a Director for CIS, he is responsible for the sustaining and improving business performances in Singapore and the neighboring regions, as well as preparing value-added auditing activities. He was the Executive Manager of Singapore Quality Institute and involved in the development of the National Auditor Registration Scheme to certify auditors in Singapore. He also participated in the International Auditor and Training Certification Association to establish uniform criteria to certify auditors in Singapore.



Eng Teen Leong is currently Head of Certification for Certification International Singapore Pte Ltd (CIS). He is responsible to manage Applications, Adequacy Audits, Compliance Audits and Surveillance Audits which are undertaken on behalf of CI (UK) by CIS. Prior to his current appointment, he was an experienced Senior Auditor with PSB for 5 years.

Joseph Chian

Mr. Joseph Chian had over 25 years of working experience. He has registered as Lead Assessors with various well-known institutions like IRCA and ASQC. He is a member of UK Institute of Quality Assurance, Member of Singapore Quality Institute, Member of US American Society of Quality Control and a Qualified Singapore National Quality Award Assessor.

Mr. Chian had more than 10 years of Quality Management System auditing experience. He had exclusive training and auditing experience in various industries such as design, manufacturing including installation and servicing, construction industry, service industry and statutory sector.



Mohamad Rashid is currently a full time Lead Auditor with Certification International Singapore Pte Ltd (CIS). He is responsible to conduct Applications, Adequacy Audits, Compliance Audits and Surveillance Audits for CIS clients. Prior to his current appointment, he was an experienced Quality Management Consultant, Trainer and Quality System Auditor.

Mr. Rashid was formerly a Consultant, Auditor and Trainer at SGS (Singapore) Pte Ltd and Novo Quality Service Pte Ltd respectively.