

Jennifer is the Assistant Director in the Legal Services Department of the National Trades Union Congress (NTUC).

She graduated from the Law Faculty of the National University of Singapore in 1993 and was admitted to the Bar in 1994.

Jennifer commenced practice in general litigation and subsequently joined the NTUC Legal Services Department from 1996 to 1999. She was responsible for rendering advice on various industrial relations and legal issues, represented workers who were unfairly terminated at the Ministry of Manpower and assisted in documentation work for referrals of cases to the Industrial Arbitration Court.

Jennifer also mediated in issues relating to the transfer, retrenchment, redeployment and termination of employees and conducted seminars and workshops for union leaders on industrial relations and the labour legislation in Singapore.

From July 1999 to May 2007, Jennifer was with the Family and Child Protection and Welfare Branch at the Ministry of Community Development, Youth and Sports (MCYS), handling matters relating to the rehabilitation, reintegration, protection and welfare of children, young persons and families at risk or in distress.

At the MCYS, Jennifer had also assisted with training and accrediting the Voluntary Welfare Organisations (VWOs) and had implemented systems to track, monitor and audit the work of the VWOs. She had liaised with the Family Service Centres, the VWOs and worked in partnership with the Courts and the Attorney General's Chambers and actively participated in various Inter-Ministry Committees and had conducted training sessions on adoption legislation and implemented processes and shorter timelines to enhance adoption procedures in Singapore.

Jennifer returned to the NTUC Legal Services Department in June 2007. Since then, she has continued to provide advocacy and representation and drafted various submissions to the Ministry of Manpower and the Industrial Arbitration Court. Jennifer was also part of the Tripartite working group on the review of the Employment Act and she had organised several seminars and workshops for union leaders to contribute her knowledge in the area of labour legislation in Singapore.